Electronic Public Access Public User Group Meeting June 18, 2024

EPA Public User Group Members Present:

Jaime Miguel El Koury, Student, Harvard Law School

Brian R. Gallagher, Director of Content Acquisition, Thomson Reuters

Dana S. Griffin Robinson, Regional Docket Manager, Jones Day

Mark Harris, Investigative Technology Journalist, Wired, The Guardian, IEEE Spectrum, and The Economist

Roksana D. Moradi-Brovia, Partner, RHM Law

Lindsay A. Owen, Assistant Managing Clerk, White & Case

Ken Rodriguez, Reference and Intellectual Property Law Librarian, George Washington University Law School

EPA Public User Group Members Not Present:

Benton C. Martin, Deputy Defender, Federal Community Defender Office, Detroit, Mich. Michael Jay Lissner, Executive Director, Free Law Project Janet Peros, Senior Research Analyst, Paul, Weiss, Rifkind, Wharton & Garrison Blayne V. Scofield, Senior Product Manager/Dockets, Bloomberg Industry Group

Administrative Office of the United States Courts

Lucien Adam Group Chair and Chief, Programs Division, Court Services Office

Linda Melchor Program Analyst, EPA Section, Court Services Office

Sukanya Somasundaram Program Analyst, Case Management Branch, Court Services Office

Roger Jacobson Chief, National Programs Branch, Court Services Office
Kristin Baczynski Attorney Advisor, EPA Section, Court Services Office
Michael Djan Management Analyst, EPA Section, Court Services Office
Clarissa Prince Budget Analyst, EPA Section, Court Services Office

Meeting Summary

Lucien Adam, Public User Group Chair and Division Chief within the Court Services Office, welcomed the Electronic Public Access (EPA) Public User Group members and called the meeting to order.

Unified Search Project Update

The Administrative Office (AO) provided a status update on the Unified Search Project—an initiative to replace PACER search and reporting functionality. The goal of the project is to

provide a modern, intuitive, user-friendly search interface, allowing public users to easily search across the federal judiciary for near real-time court data in cases, documents, and docket entries.

Case Preview Feedback - Bankruptcy and Adversary Proceedings*

Previously, the members discussed the feedback provided for Appellate Case Preview. During this meeting, the members continued discussing Case Preview by focusing on Bankruptcy and Adversary Proceedings.

The group was provided with a quick refresher on Case Preview, a feature that will provide a snapshot of a case in the new PACER interface. The snapshot will provide key case information to help users determine immediately whether the desired case was found and to allow users to view the most recent activity in the case without having to scroll through a full docket report. Case Preview is a more affordable way to view case information than viewing the full docket report, but it will not replace the docket report. Users will be able to access both the Case Preview and the full docket report from the search results page.

Product Owners for the Unified Search Project presented the findings of analysis of the Group's feedback on the Bankruptcy and Adversary Proceedings Case Preview feature. Members discussed the analysis and provided additional information to the AO. In this way, the AO obtained a deeper understanding of all Group members' needs, whether individuals, law firms, automated script users, or academics. Capturing the views of the various users is critical to ensuring the product delivered will meet the needs of all PACER users.

*Details of this discussion will be posted after an award is made in the Unified Search Project procurement.

Q&A

- A member asked whether the Group would be able to see demos of the new system prior to it going live. The AO explained that it would depend on the solicitation progress and when an award is made. However, the AO is planning to share demos with the Group and the public when they become available prior to going live.
- A member asked about adding fields not included in the worksheet, such as Claims Deadline and Plan Due Date. The AO informed members that in an upcoming session they would be reviewing all the requested fields, which would include those mentioned.

Next Steps

• The AO will schedule two more user research sessions to review findings for District-Civil and District-Criminal Case Previews, and new fields/data elements suggested. The AO is also exploring having an in-person meeting later this calendar year.